



NTHABISENG MTHOMBENI

CAREER OBJECTIVE

A highly motivated and results-driven Sales Manager with extensive experience in retail sales and team leadership. With a strong background in driving sales, merchandising products, and delivering exceptional customer service, I am passionate about achieving and exceeding business targets.

My ability to multitask, prioritize, and work both independently and collaboratively enables me to excel in fast-paced retail environments.

I am seeking a dynamic role where I can leverage my communication, managerial, and problem-solving skills to contribute to business growth and customer satisfaction while maintaining accuracy and attention to detail.

WORK EXPERIENCE

Institution: Valora | Retail | Sandton **Apr 2024 to Sep 2024**

Position: Sales manager

Duties:

- Training new staff
- Assessing team performance as a whole and individually
- Making sure every product is stocked
- Keeping track of inventory levels
- Maintaining store cleanliness
- Identifying and resolving problems as they arise
- Making decisions to improve store's performance, employee scheduling and running expense
- Sales and profitability report.

Institution: Lovisa | Retail | JHB **Aug 2017 to Jan 2024**

Position: Sales manager

Duties:

- Training new staff
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- Making sure every product is stocked
- Keeping track of inventory levels
- Maintaining store cleanliness
- Identifying and resolving problems as they arise
- Making decisions to improve store's performance, employee scheduling and running expense
- Sales and profitability report.

CONTACT

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📍 Pretoria East

PERSONAL INFO

Gender: Female

Languages: Sepedi, IsiZulu, Tsonga,
Venda and English

Date of birth: 03 September 1991

Nationality: South African

Marital status: Single

EDUCATION

STANZA BOPAPE SECONDARY
SCHOOL

Grade 12 | 2010

SKILLS

- Communication skills.
 - Managerial skills.
 - Retail sales.
 - Teamwork.
 - Effective listening skills.
 - Goal and target driven.
 - Good follow up skills.
 - Ability to work under pressure and meet deadlines.
 - Ability to multitask and prioritise.
 - Ability To merchandise product.
 - Ability To work both Independently and as a part of a group.
 - Respect for confidentiality.
 - Strong administrative skills.
 - Accuracy and attention to detail
 - Strong problem solving and troubleshooting skills.
 - Sales driven and ability to upsell.
 - Customer service orientation.
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REFERENCES

Kabelo Mosima
Lovisa
IP Manager
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072 749 2879

Mingy Tawane
Store manager
Lovisa
078 116 2073
